



CASE STUDY

Seamless IT Transformation for a Growing Business

When a client needed more than just quick fixes, we stepped in to deliver a complete IT transformation. From improving network performance to optimizing communication systems and workflows, our team provided reliable, hands-on support, all without disrupting daily operations.

The Challenge

Before working with GitsTel, the client's IT environment had become messy and inefficient:

- WiFi and internet speeds weren't keeping up with the business' needs
- Limited Ethernet access made it difficult to expand
- Telephone and printer/copier/scanner workflows were disorganized
- The IT room itself was cluttered and poorly structured

To make things more complex, the client wanted the transition to happen without disrupting day-to-day operations.

The challenge was clear: we needed to clean up the existing IT setup and prepare the business for future growth, without asking staff to take on extra work.

The GitsTel Solution

We took ownership of the entire transition by:

- Improving WiFi and internet speed for faster, more reliable connectivity
- Installing additional Ethernet ports to enable growth and flexibility
- Upgrading telephone services to streamline communication
- Optimizing printer/copier/scanner workflows for efficiency
- Reorganizing and cleaning the IT room while the business was closed, ensuring zero disruption

We also handled all communication with outside vendors and the previous IT provider. While the process was complex behind the scenes, the client didn't have to worry about a thing, we managed everything end-to-end.

THE RESULT

With our support, the business now has:

- **Faster, more reliable network and communications infrastructure**
- **An organized IT environment built for efficiency and scalability**
- **A partner that proactively manages technology without adding work for staff**
- **Technology that works seamlessly, so issues are handled quickly and professionally**

What was once a cluttered, inefficient setup has been transformed into a streamlined, professional system that supports business growth.

What client Says About GitsTel

"GitsTel is an extremely reliable IT company that can literally do it all. Paul and his team are very quick to respond to any issues, and they improved our WiFi, Internet speed, Ethernet ports, telephone services, and printer/copier/scanner workflow. During our transition, they handled all communication with our old IT department, making the process as easy as possible. These guys are the real deal and a perfect fit for any business looking to improve workflow."

— **Sevada Minassians**



 (888) 496-2105

 gitstel.com

