



## CASE STUDY

# Altex Corporation | Reliable MSP Partnership That Streamlines Operations

Altex Corporation needed more than just an IT provider, they needed a trusted partner who could support their team quickly, improve operational efficiency, and strengthen security. We stepped in with fast response times, QuickBooks expertise, and advanced security solutions, helping the team operate confidently and securely.

**CLIENT:** Altex Corporation



**Altex Technologies Corporation**

**INDUSTRY:** Energy & Environmental Technology

**LOCATION:** Silicon Valley, CA

**SERVICES:** Thermal Management, Fuel-Processing, Combustion and Power-System Tech

## About Altex Corporation

Altex Corporation, a Silicon Valley–based leader in advanced fuels processing, combustion, and thermal management systems, needed an MSP partner who could provide fast, knowledgeable, and specialized IT support. GitsTel stepped in to deliver responsive service, streamline operations with QuickBooks expertise, and strengthen security systems, allowing Altex to stay focused on innovation.

## The Challenge

As a research-driven technology company, Altex relies on both specialized scientific infrastructure and business-critical software to run efficiently. Their IT needs went beyond standard support. They required:

- Fast response times to keep operations and staff running smoothly
- Expertise in QuickBooks to streamline financial workflows
- Enhanced security systems to protect sensitive intellectual property and data

To maintain their pace of innovation, Altex needed an MSP partner that could be both highly responsive and deeply knowledgeable.

## The GitsTel Solution

We became Altex Corporation’s trusted MSP by:

- Delivering fast, responsive support whenever staff needed help
- Leveraging our QuickBooks expertise to optimize financial processes and daily operations
- Implementing robust security systems to safeguard proprietary technology and data

Through our proactive approach and technical expertise, we gave the team the confidence and reliability they needed to focus on advancing energy solutions without IT disruptions.

## THE RESULT

By partnering with us, Altex Corporation now has:

- A reliable MSP that responds quickly and effectively
- Streamlined financial operations through our QuickBooks expertise
- Stronger IT security to protect sensitive research and proprietary systems
- The freedom to focus on developing innovative energy technologies while trusting their IT is in expert hands



## What Altex Says About GitsTel

“We’ve been using GitsTel as our MSP, and they’ve been fantastic! Their support team is always fast and responsive, ensuring our staff gets the help they need right away. They are highly knowledgeable about QuickBooks and have helped us streamline our operations. On top of that, their expertise in security systems has given us peace of mind. Highly recommend GitsTel for any business looking for reliable and professional IT support!”

— Altex Corporation



(888) 496-2105

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